

Munjid M.

IT Operations Expert



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Summary

Over twenty years of experience in planning, developing, and implementing Data Centers, Cloud Services, Disaster Recovery/Business Continuity, IT infrastructure services, Server and Storage Consolidation, and Operations Centers, fulfilling the IT requirement of organizations, and system integration. Having Strategic views, and skills in IT and business alignment, varying from short-term and long term strategy development, solid technical knowledge across multiple platforms, diverse team lead and management, solid project methodologies skills, and effective communications skill.

Interpersonal Skills

- Leadership skills
- Team management
- Project management
- Conflict management
- Decision making
- Problem solving
- Effective communication
- Analytic thinking

Skills

- Data Center Expert
- Disaster Recovery Expert
- VMware vSphere Infrastructure
- VMware Site Recovery Manager
- VMware Workspace One MDM
- MS Windows Servers
- MS Exchange 20XX
- MS SQL 20XX
- HPE Blade/Synergy/Proliant
- HPE Virtual Connect/SAN
- HPE XP8/XP7 Storages
- HPE MSL Tape Libraries
- Citrix VDI vDesktop
- Veritas Netbackup/Backup Exec
- Veritas Enterprise Vault

Work experience

2010 - Present

Senior Information Systems Specialist

Government Sector, ABU DHABI, UAE

My role is to design, manage and high available and secure Virtualized Data Centers, Develop IT services Operations to fulfill business requirements, Design and implement Disaster Recovery plane to ensure IT services continuity, Managing RFP and proposals evaluation, and control projects implementations.

NOTABLE ACCOMPLISHMENTS:

- Implementing 2 Tier III Data Center
- Develop and implement Business Continuity/Disaster Recovery plans including Email, Citrix Access, VPN Access, and external DNS Global Load Balancing.
- Design 4 virtual data center, to host 700+ VM, 300TB Storage, 20+ TB RAM, 128 CPU.
- Develop and maintain server and storage capacity planning.
- Enterprise wide AV and EDR solution.
- Design, Implement, and Manage VDI Solution.
- Multi-tenant hosting of mail and web services.
- Design, Implement, and Manage enterprise wide backup strategy for multisite.
- Vendor Management and RFP development.
- Countless successful project implementations of various technologies.
- Manage VMWare Workspace One MDM Environment.

2008 - 2010

Senior System Administration Consultant

TATWEER SOFTWARE FZE, DUBAI, UAE

Working as outsource system infrastructure consultant, responsible of designing and maintaining IT infrastructure services. Providing technical consultation and support for new IT services

2006 - 2008

Senior System Administrator

C4 ADVANCED SOLUTIONS, ABU DHABI, UAE

SENIOR SYSTEM ADMINISTRATOR* TEAM LEADER* POSITION PROFILE:

Worked with a leading company in IT service outsourcing, to provide IT services consultation and management to UAE Air Force & Air Defense. My job was to manage a team of IT experts to manage Windows Active Directory Services and all related services like Email, DB, anti-virus, Backup, Server Clusters and other services. Beside managing and maintaining network management activities by applying best practices and standards such and ITIL Frameworks using HP OpenView Suite and other management solution.

- TrendMicro Deep Security
- ITIL
- IronPort
- F5 LTM
- Delinea PAM Secret Server
- BlueCat DNS/DHCP/IPAM

Certifications

- SSCP (Coursera)
- AI for Business Leaders (Udacity)
- VCP 4.1
- MCSE NT4/2000
- CCNA
- HP AIS OpenView
- HP AIS Data Protector
- CICP

Training

- F5 ASM
- Linux Administration
- VMware vSphere
- VMware SRM
- VMware NSX-V
- Veritas Netbackup
- Veritas EnterpriseVault
- Trend micro Deepsecurity
- HPE Synergy Administration
- Virtual Connect Administration
- XP7 Administration

2002 - 2006

Senior System Administrator

UAE AIR FORCE AND AIR DEFENSE

ABU DHABI, UAE SENIOR SYSTEM ADMINISTRATOR* TEAM LEADER*

POSITION PROFILE: Worked with UAE Air forces and Air Defense as a team leader, managing the IT operations of across multiple sites, directing eight site system engineers. My responsibilities were to ensure service availability, reporting of services and performance to the head of Network and Communication

2000 - 2002

Support Engineer

SEVEN SEAS COMPUTER

ABU DHABI, UAE SUPPORT ENGINEER POSITION PROFILE: Worked with a Microsoft solution provider, as a member of the support team for Microsoft products, my role was to install, support, and troubleshoot mainly Microsoft products and Compaq servers' hardware. And I have good experience in configuring Cisco Switches and Routers.

Education

2006 - 2007

MBA

University of Wollongong in Dubai,
UAE

1994 - 1999

B.Eng Telecommunication and Electronics Engineering

Amman University, Jordan

2022

AI for Business Leader

Udacity