

# Munjid M.

IT Operations Expert



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## Summary

Over twenty years of experience in planning, developing, and implementing Data Centers, Cloud Services, Disaster Recovery/Business Continuity, IT infrastructure services, Server and Storage Consolidation, and Operations Centers, fulfilling the IT requirement of organizations, and system integration. Having Strategic views, and skills in IT and business alignment, varying from short-term and long term strategy development, solid technical knowledge across multiple platforms, diverse team lead and management, solid project methodologies skills, and effective communications skill.

## Skills

- Data Center Expert
- Disaster Recovery Expert
- VMware vSphere Infrastructure
- VMware Site Recovery Manager
- VMware Workspace One MDM
- MS Windows Servers
- MS Exchange 20XX
- MS SQL 20XX
- HPE Blade/Synergy/Proliant
- HPE Virtual Connect/SAN
- HPE XP8/XP7 Storages
- HPE MSL Tape Libraries
- Citrix VDI vDesktop
- Veritas Netbackup/Backup Exec
- Veritas Enterprise Vault
- TrendMicro Deep Security
- ITIL
- IronPort
- F5 LTM
- Delinea PAM Secret Server
- BlueCat DNS/DHCP/IPAM

## Work experience

2010 - Present

### Senior Information Systems Specialist

Government Sector, ABU DHABI, UAE

My role is to design, manage and develop high available and secure Virtualized Data Centers, Develop IT services Operations to fulfill business requirements, Design and implement Disaster Recovery planes to ensure IT services continuity, Managing Capacity, Managing Security of operations and GPOs, Managing, VMware MDM, Managing RFP and proposals evaluation, and control projects implementations. Honored with certificate from VMWare for 2nd best mature Virtualized environment in the world.

#### NOTABLE ACCOMPLISHMENTS:

- Implementing 2 Tier III Data Center
- Design 4 virtual data center, to host 700+ VM, 300TB Storage, 20+ TB RAM, 128 CPU.
- Design and manage implementation of DR project for IT services continuity including applications, Email, Citrix Access, VPN Access, and external DNS Global Load Balancing.
- Design, Implement, and Manage VDI Solution based on Citrix vDesktop.
- Design and Implement Multi-tenant hosting of mail and web services.
- Design and Implement Enterprise Backup solution across multiple sites.

2008 - 2010

### Senior System Administration

TATWEER SOFTWARE FZE, DUBAI, UAE

Working as system infrastructure consultant, responsible of designing and maintaining IT infrastructure services. Providing technical consultation and support for new IT services.

- Data Center Virtualization, upgrade and expand.
- IT Service Operations framework planning and monitoring.
- Enterprise Backup Recovery strategy.
- Mail system migration.

2006 - 2008

## Senior System Administrator

C4 ADVANCED SOLUTIONS, ABU  
DHABI, UAE

### Certifications

- SSCP (Coursera)
- AI for Business Leaders (Udacity)
- VCP 4.1
- MCSE NT4/2000
- CCNA
- HP AIS OpenView
- HP AIS Data Protector
- CICP

### Training

- F5 ASM
- Linux Administration
- VMware vSphere
- VMware SRM
- VMware NSX-V
- Veritas Netbackup
- Veritas EnterpriseVault
- Trend micro Deepsecurity
- HPE Synergy Administration
- Virtual Connect Administration
- XP7 Administration

My job was to manage a team of IT experts to manage Windows Active Directory Services and all related services like Email, DB, anti-virus, Backup, Server Clusters and other services, and ITIL Framework implementation using HP OpenView Suite.

- Network Operations and Security Center for the UAE Air force (Partial) Service Desk framework based on ITIL v. 2 for UAE Air Force
- Disaster recovery data center for UAE Air Force.
- Desktop management solution using Altiris.

2002 - 2006

## Senior System Administrator

UAE AIR FORCE AND AIR DEFENSE

Worked with UAE Air forces and Air Defense as a team leader, managing the IT operations of across multiple sites, directing eight site system engineers. My responsibilities were to ensure service availability, reporting of services and performance to the head of Network and Communication

2000 - 2002

## Support Engineer

SEVEN SEAS COMPUTER

Worked with a Microsoft solution provider, as a member of the support team for Microsoft products, my role was to install, support, and troubleshoot mainly Microsoft products and Compaq servers' hardware. And I have good experience in configuring Cisco Switches and Routers.

### Education

## AI for Business Leaders

Udacity

2006 - 2007

## MBA

University of Wollongong in Dubai

1994 - 1999

## B.Eng Telecommunication and Electronics Engineering

Amman University